



A+ Troubleshooting Scenarios: Advanced Labs for A+ Exams #220 (Jean Andrews)

By Jean Andrews

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Editorial Review

About the Author

Jean Andrews has more than 30 years of experience in the computer industry, including more than 13 years in the college classroom. She has worked in a variety of businesses designing, writing, and supporting application software; managing a PC repair help desk; and troubleshooting wide area networks. She has written numerous books on software, hardware, and the Internet, including the bestselling A+ GUIDE TO MANAGING AND MAINTAINING YOUR PC, 8th Edition, and A+ GUIDE TO HARDWARE: MANAGING, MAINTAINING AND TROUBLESHOOTING, Sixth Edition. She lives in north Georgia.

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