

The Diversity Training Activity Book: 50 Activities for Promoting Communication and Understanding at Work

By Jonamay Lambert, Selma Myers

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With our workforce becoming increasingly diverse, encouraging sensitivity and understanding in the workplace is a top priority for businesses everywhere. *The Diversity Training Activity Book* addresses such fundamental issues as change, communication, gender at work, and conflict resolution. Tested with hundreds of participants to ensure the appropriateness and effectiveness for a variety of diversity training needs, the simple activities in this book will help employees at all levels cope with cultural and gender differences and master new skills for communicating more effectively. Here readers will learn how to:

- share their beliefs about coworkers of different backgrounds
- manage a culturally diverse workforce
- deal with issues of gender in the workplace
- understand differences in dress, appearance, and social customs

Filled with activities, role playing exercises, sample icebreakers, and case studies, this book will help all employees create a more harmonious, open workplace no matter what their cultural background.

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